



## Contact Care Expanding

Throughout November, we have been working hard at expanding Contact Care's reach for caregiving. We are in the process of opening new offices in Navan and Bray and are aiming to establish ourselves in these areas. Due to this work we have made an addition to our office personnel. Helen Messit started with us in November and her role will be to administer the Client Service Co-ordinators from the office so they can concentrate on visiting clients and finding new ones. We would like to welcome Helen to Contact Care!!



## Look after your Realtives and Neighbours

As winter is now firmly upon us we would like to take this opportunity to remind you to take a moment to check on your neighbours and relations, espically those who are elderly. The cold nights of winter will effect them much more and even more so the past week where temperatures have dropped so low.

If you know of anyone who may be in need of assistance or even a few minutes for a friendly chat and tea we urge you to make the effort to ensure it is a Happy Christmas and New Year for everyone.



## St. Lukes Hospital Christmas Donation



This Christmas, Contact Care and InHome Care have decided that instead of sending out Christmas Cards we are going to make a donation as a token of our appreciation on behalf of our clients to the St. Luke's Hospital, Rathgar through the friends of St. Luke's Hospital Appeal Fund. These times are very hard financially for everyone but especially for organisations such as St. Lukes.

## Contact Care disaster recovery plan saves the day!

Contact Care are pleased to announce that not one hour of service was lost as a result of the arctic weather conditions. These plans were put in place following last January's snow storms and frost and include:

- All executive staff were issued with breakdown car kits.
- All executive staff were issued with road salts.
- All executive staff can work remotely through virtual access to their computers.
- All executive phone extensions were diverted to their mobile phones.
- Arrangements were also in place with civil defence to ensure continuous care was provided to clients.

Indeed, such was the success, Contact Care were able to assist other companies and NGO's in the delivery of care by stepping in where their own carers were unable to attend to client needs.

**Merry Christmas and Happy New Year from Contact Care!!**